

Credit Union Bank Intranet portals

Passageways- leading bank and credit union intranet portal provider introduced two new modules that can be select by financial institutes to customize their individual portal framework. These two new products are knowledge management application and learning management application, both applications are very useful for credit unions, banks and other financial institutions to enhance their performance, supervision, knowledge sharing, resource management and inter communication.

The knowledge management application is extremely helpful to those employees working at client sites and need to search the portal in order to get assistance from concern staff back in company or need to access portal for frequently asked questions. Another exciting feature of this knowledge management application is the ability for credit unions, banks and financial institutions to embed a search box in their public Web sites so customers and members visiting their sites can find information for themselves.

Second application is the Learning Management Application, dedicated to the needs of trainer and training managers, provides a Sharable Content Object Reference Model (SCORM) compliant system, a collection of standards and specifications for Web-based e-learning. This application enables training managers to create, track, deliver and monitor all training initiatives seamlessly through the portal. The application's SCORM compliance gives the portal the ability to deliver training materials and feed from content providers such as ABA for compliance testing and other training initiatives.

According to Christopher Beltran, VP and co-founder of Passageways, "The launch of these two customizable products adds further information management capabilities to the Passageways portal". Launch of these two valuable products not only benefit the current clients of passageways but also attract other credit unions and banks to have customized individual intranet portals from passageways. Christopher Beltran adds "These applications enable our clients to do a lot more on their portal infrastructure—eliminating the need to manage multiple vendors for their business processes."

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